

## **General Terms and Conditions Guesthouse Hohmatt, Turbenthal**

We actually prefer personal conversations.  
The constant acceleration of business life requires us to also record the rules of our guest/host relationship in writing.

### **Contract subject matter**

These General Terms and Conditions regulate the legal relationship between you and Guesthouse Hohmatt. The basis is formed by verbal agreement, the reservation/order confirmation/the offer signed by you for confirmation.

### **Service**

The concrete services of Guesthouse Hohmatt are orientated according to the reservation confirmation, the price of an overnight stay basically includes the accommodation, the breakfast buffet and the consumption of coffee/tea. Additional services/consumption will be charged extra.

### **Reservation**

When making a reservation, a valid credit card number must be provided. If the details of the credit card are incorrect, the reservation will not be upheld.

### **Prices and payment obligation**

The prices are compiled from the reservation confirmation, the current, valid price list, resp. any special contractual agreements.

The accommodation costs and the additional consumption are to be settled in cash or using a credit card, upon departure. We accept American Express, Visa and Mastercard.

Guesthouse Hohmatt shall only issue invoices for customers within Switzerland.

### **Cancellation / No-show**

Cancellations up to 14 days prior to arrival are free of charge. With a shorter term cancellation, late arrival or premature departure, accommodation will be charged for the agreed duration, however a maximum of four unused nights. If we are able to allocate the room otherwise, we will, of course, refrain from issuing an invoice.

### **Arrival/departure**

Incoming guests can arrive from 5:00 p.m. Earlier or later arrival must be notified in advance.

On the day of departure, you must check out of the room by 12:00 p.m.